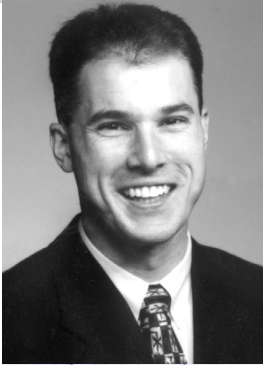


Biography



Richard Egan

A dynamic and entertaining speaker, Richard has worked as a trainer and organizational development consultant since 1995 in Australia, Europe, the Middle East, Asia, and the United States of America.

Richard has facilitated organizational change, leadership, team, supervisory, time management, and customer service learning, and development programs for numerous leading national and multinational organizations including American Express, Amgen, Cigna, Deloitte, Eli Lilly, Energis, Genentec, Kaiser Permanente, KPMG, Prudential, Pfizer, Syngenta, Tyco, The American Management Association, The Body Shop, Washington Mutual, and Wells Fargo. His delivery experience includes working at all levels of organizations, from senior executives to frontline employees, in both white and blue collar environments.

In addition to his experience as a facilitator, Richard has completed a number of consulting projects including training competency development, cultural change design and implementation, and has extensive experience in qualitative and quantitative research methods. He was responsible for an intervention for a national food producer that involved measuring that organization's value system. Such work received international recognition when his research into transactional and transformational leadership was published in the *Journal of Leadership Studies*, an international academic journal published to provide a forum for the expression of leadership research and practice.

Richard first became involved in adult education while working in the Australian Defence Forces. He then completed a first class honors degree in Business Studies at Monash University (Melbourne), Australia. He has ten years of professional experience as a fitness and personal trainer. An Australian national, Richard has lived and worked for extended periods both in the United Kingdom and the United States of America.

Testimonials

“Richard demonstrated a high degree of knowledge of the subject matter, excellent group facilitation skills, and adapted his style, pace, and delivery to meet the needs of a diverse audience. This was a considerable challenge as participants were from multiple business functions, multicultural groups, and were from over ten European countries. He was extremely professional throughout his work and was evaluated at an excellent standard and has enabled us to further develop the skills of our leaders.”

—Hans Bunge, Director of Human Resources Europe, Amgen

“As a trainer, Richard is the best with whom I have worked. He has showed devotion, expertise, and experience in the role. He is organized, prepared at all times, and driven to achieve results. His training sessions have always been relevant, enjoyable, and have delivered the business benefit required. He has shown imagination and initiative in building and creating training solutions and has always ensured that they were followed through to the customer's requirements. On a personal level, Richard is committed, dedicated to learning, and able to inspire! No mean feat in an organizational world of compliance and complexity.”

—Rob Edwards, Business Skills Training Consultant,
J Sainsbury PLC, United Kingdom

“Richard became a crucial part of the Situational Leadership® II programme that has been implemented into our business. Through this time he has always demonstrated professionalism and a strong moral compass. He always follows through with his promises and always has delivered what I have asked of him.”

—Richard Moss, Learning and Development Manager,
Scottish Life, United Kingdom

“Richard delivered team and leader development programmes for over one hundred team members, team leaders, and the manufacturing management teams. His presentation style was always lively and informative and the message was delivered in a form that made sense to the participants.”

—Tony Blake, Regional Manufacturing Manager,
James Hardie Building Systems, Australia